



# Interior Choice

Home Furnishing Your Way

## TERMS AND CONDITIONS

### SAMPLES

Any loaned samples / books will be charged a deposit of £20 per book. This will be returned with the samples / books in the same condition as left or deducted off your deposit towards your order.

### ORDER

This order constitutes an offer to purchase goods described overleaf subject to the following conditions. In the event of any dispute as to the governing conditions of the contract these conditions shall prevail.

### MTM AND BESPOKE

Once the order has been placed and deposit paid. The order cannot be cancelled after 48hrs. This is due to the nature of the product and processes that make the item bespoke. Any cancellation would mean loss of deposit and remaining balance to be paid. However, where possible and by priority agreement we will try to come up with an amicable solution.

### PAYMENT

Any goods remain the property of Interior choice until full payments have been made. We also reserve the right to pursue appropriate action to recover any such debt.

### COMPLAINTS PROCEDURE

If for any reason you may be unhappy with your purchase please contact Interior Choice within 14 days of installation, so any matter can be resolved.

All items will carry a statutory 36 months warranty subject to normal working conditions. Any damaged parts that do not come under the guarantee and fair usage policy with in the 36-month period will be chargeable. Any such issue must be notified to Interior Choice ASAP. We reserve the right to charge any additional installation or alteration charge if deemed necessary. Exemptions are Safety screens that carry 12 month warranty and subject to normal wear and tear policy

Privacy Policy (GDPR Statement) full details can be found on our website [www.interiorchoice.net](http://www.interiorchoice.net)

This does not affect your statutory rights.

***Thank you for your business.***



**Interior Choice is a trading name of Sapphire Sales Consultancy Ltd**

**Company No. 09411662, VAT No. 205 6260 37**

**Bank account**

**Account Name: Sapphire Sales Consultancy Ltd**

**Acc: 19613029 Sort Code: 60-83-71 Ref: Surname or Buisness name.**